



honeydo.cleaners@yahoo.com | honeydocleaners.com | 603.970.1245 | 30 Old Mill Road, Rollinsford, NH 03869

WELCOME

Thank you for choosing HoneyDo Cleaners!

We appreciate your business and look forward to serving you.

Because your peace of mind is important to us, we have included the answers to some frequently asked questions and handy tips that will make our partnership run smoothly. We've also including an updated pricing guide in the event that you'd like to upgrade your services or need special cleaning projects completed.

Whether you are new to HoneyDo Cleaners or you've been a client for years, familiarizing yourself with this information will help us provide the best possible service to you. Please take the time to read through each section and, as always, feel free to contact us with any questions.

Warmly,

Michelle and Jodi
Owners, HoneyDo Cleaners



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PERSONALIZED ESTIMATES AND GENERAL PRICING GUIDE

Personalized Estimates

At your convenience, our team will arrive at your home or business and meet with you in order to get a clear idea of the specific cleaning tasks you require. With your input, HoneyDo Cleaners will then provide a personalized estimate including the specific areas to be cleaned and the frequency of those services, at a price point that works for you.

Please keep in mind that if your budget, your task list or the frequency of our cleaning services change per your request, your estimate is subject to change as well.

As a courtesy to our clients, we provide our own cleaning supplies and products unless otherwise noted. Please inform us of any special needs or chemical allergies and we will be glad to accommodate your needs.

Financial Arrangements

All financial transactions should be completed before your scheduled cleaning. We offer PayPal on our website for our clients who wish to use debit, credit or PayPal accounts, or you may leave a check on-site, addressed to HoneyDo Cleaners. If payment has not been received in advance or on-site, we will be unable to provide services that day.

We are flexible if your cleaning needs change

We understand – sometimes things change. Whenever possible, we strive to accommodate changes in your budget, cleaning requests, or frequency of cleaning services. Simply contact us in advance of your next cleaning, and we will be happy to provide an adjusted estimate.

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Advance Notice

Because of the excellence and consistency that we offer our clients, we are unable to accommodate additional services or requests upon arrival.

Requesting additional services

Hosting an event or need some extra cleaning done? HoneyDo Cleaners is glad to schedule additional services to your home or business. Simply call or email us at least one week ahead of time. Because we value and respect our employees and our clients, our schedule is set a week in advance. Payment for additional services is due in advance, or at the time of cleaning.

Pricing Guide

Our flexibility means your peace of mind. Do you have a special project that requires assistance? No problem. Need to clean out the attic or the basement? We've got you covered. Overwhelmed by the toy room and don't know where to start? We'll clean and organize it with you!

If you would like to hire one or more of our professional cleaners to complete a seasonal task or special project, simply contact us. We will arrange to have our team schedule a time that works for you. Standard rates for Special Project Hourly Hire are \$40 per hour, per person.

Some examples include:

Toy rooms, attics, cellars, children's rooms, inside kitchen or bathroom cabinets, garages, basements, wall washing, cobwebs inside entryways and high-ceiling cobweb removal.



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A la carte pricing guide

Oven: Deep clean the inside and outside of your oven, including the storage or warmer drawer (Outside is also part of our standard kitchen clean). **\$25**

Windows: Clean windows, sills, frames, ledges and screens to sparkling perfection! (Outside ladder service not available. Not responsible for window damage due to weather stripping or older window mechanism failure.) **\$7 per window**

Refrigerator: Scrub and sanitize all drawers, shelving, bins, and water/ice dispensers. Vacuum grill, and cleanse all outside surfaces (outside surfaces are also part of our standard kitchen clean). Note: freezer components are separate. **\$40**

Freezer: Remove all food, scrub and sanitize all drawers, shelving, bins, and outside surfaces (outside surfaces also part of our standard kitchen clean). We will gladly defrost your freezer as well, simply provide a cooler or remove items ahead of time. **\$25**

Washing walls: Ceiling to floor wall washing can be purchased at an hourly rate, depending on the size of the room and amount of furniture to be moved.

Move-out or move-in cleaning: We provide a quality, basic, overall cleaning using an increased amount of product in order to provide a safe, more sanitary environment for the building's next occupants. Special care is given to bathroom areas. Estimates based on size of building and other factors. Minimum charge **\$150**

Please note:

- 🚩 We are unable to move large furniture such as china cabinets, large couches or king size beds. However, we are happy to clean behind them if they are moved ahead of time.
- 🚩 HoneyDo Cleaners is not a certified biohazard cleaner and is unable to provide biohazard cleanup.
- 🚩 For carpet and upholstery deep cleaning we suggest you contact a company with professional grade equipment.

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Suggestions to prepare for HoneyDo Cleaners

In order to receive the most value during your scheduled cleaning appointment, we have a few suggestions that you may find helpful.

- 🚩 Although we are happy to clean with you and your family at home, it is easier to clean a room without occupants. Whenever possible, try to be in a different room than our cleaners.
- 🚩 In general, we don't move clutter we work around it. Whenever possible, pick up piles of clothing, toys, shoes, etc. ahead of time.
- 🚩 Try to have your home or business generally picked up in advance of your appointment. Put laundry into a basket or pile it on a couch, clear off bureaus, empty the sink of dishes, etc. This will allow us more time for deeper cleaning, and less focus on rearranging clutter.

Occasionally we might miss something

If you have a concern that we've missed something, we want to hear from you. Please call or email at your earliest convenience, and we will do our best to remedy the situation. We are a fully bonded cleaning company and in the event of damage or breakage, we will replace or reimburse you for any loss.

We may surprise you

Occasionally we finish ahead of schedule, and take the opportunity to do a little something extra for you. We hope you enjoy the surprise!